

Cilla Christmas

ELECTED UNOPPOSED



Workplace

Aylesbury

Posts Held

May to Oct 2002: Helped Accord officials to recruit members in Aylesbury before recognition was granted.

October 2002 to date: Representative (Rep) supporting members in Insurance, Group OPS, GEF, W & I.

July 2004 to date: Member of the Executive team (Exec) for Financial Services and later Insurance. Lead rep from 2006 and elected Chair November 2008.

April 2006 to date: Member of the Principal Executive Council (PEC) representing Insurance. Member of the Health and Safety Working Party. Participated in pay talks during 2006 (pay deal applied 2007) and some Group Level talks during 2007.

April 2008 to date: Vice-President (VP). Member of the Health & Safety and Conference Working Parties. Lead on Structure & Organisation Working Party.

Any particular knowledge/experience which you feel may be useful for the position of PEC member:

1991 to 2001: I worked in Retail branches and business centres (inc call centres) including Cambridge, High Wycombe, Hemel Hempstead BC, Harrow BC and East R.O. This has given me a broad understanding of the bank, how it works and the issues that can arise for members in those areas.

2001 to date: Since 2001 I have been based at the Aylesbury office and have trained as a technical specialist on Pensions and Life Products (supporting Insurance, W & I and Retail). As well as my role putting me into contact with issues in the sales forces my technical skills have been very helpful when Accord has been dealing with legislative issues particularly pensions.

2002 to 2007: I took part in (Chaired 2003-2006) our office charity committee, organising volunteering and fundraising events to help the local community. Working with the team taught me a lot about working with volunteers, those outside my normal work environment and the demands of organising events. Knowledge that has helped me every day in my Accord roles.

Election Statement

I am passionate about Accord because everything we do is driven by our members.

Over the past four years I've led the Insurance Exec and sat on the PEC and we've built a strong team to support our reps and members in the Division. Working at every level means that I receive feedback from members across the Division and can address issues at the right level to get results and I know that my interventions have made a difference.

My aims for the next two years are to ensure that:

- Every member has a rep allocated to them that they can contact if they need help and advice and that that rep receives regular updates on items that matter to members, so that they can respond quickly and well.
- Every member receives regular comms to put what's happening into context and to tell them about local and national activities.
- Every member gets the opportunity to provide feedback that we can use to make a difference through talks with the company.

As the company changes and Integration programmes take effect our work must continue, please give me the opportunity to continue to represent your interests on the PEC.